

TENNCARE MEDICAID ID REQUIRED FOR PHARMACIES

April 30, 2018

The Centers for Medicare and Medicaid Services (CMS) mandates provider screening and enrollment requirements for state Medicaid agencies to follow. The Division of TennCare is now required to enroll providers and assign a “Medicaid ID” to document compliance with federal regulation outlined in 42 CFR 455 Subpart E-Provider Screening and Enrollment.

Effective July 1, 2018 all pharmacies participating in the TennCare or CoverKids pharmacy program must have a valid TennCare issued Medicaid ID. Failure to obtain a valid Medicaid ID may result in rejected claims and disqualification as a provider for these networks. This requirement applies to MagellanRX and Express Scripts and any subsequent pharmacy benefits manager for TennCare or CoverKids.

Pharmacies that need a Medicaid ID are required to register through the TennCare electronic registration portal, found at: <https://www.tn.gov/tenncare/providers/provider-registration.html>. Once on the portal, please follow the steps below to obtain a Medicaid ID for a pharmacy:

1. Select the “All Other Provider Registration Information” link
2. Click the “Create an Account” on the left-hand side link to start registration. Note, once clicked, “Enter Provider Info” should be highlighted in green at the top of the page.
3. The following questions must be answered accordingly:
 - For “Are you an existing TennCare provider?” pharmacies without a current Medicaid ID should select “No” stating they are not an existing provider.
 - Under the “Category” dropdown menu, “Entity/Facility” should be selected.
 - For “Type”, there are two options available for pharmacies. Select the appropriate type based on the following options:
 - A. “Pharmacy –No DME” – if the NPI is for a retail pharmacy only
 - B. “Pharmacy with DME billed under the same NPI” – if DME services and retail pharmacy are billed under the same NPI
4. Enter all requested information and hit “Next” to continue and provide additional information

If you have any questions, please contact TennCare Provider Registration via email at Provider.Registration@tn.gov or by phone at 1-800-852-2683 option 5.

Pharmacies that have or are in the process of registering for a TennCare Medicaid ID may disregard this notice.