



**STATE OF TENNESSEE**  
**DEPARTMENT OF FINANCE AND ADMINISTRATION**  
**DIVISION OF HEALTH CARE FINANCE AND ADMINISTRATION**  
**BUREAU OF TENNCARE**  
 310 Great Circle Road  
 NASHVILLE, TENNESSEE 37243

This notice is to advise you of information regarding the *TennCare Pharmacy Program*.

**Please forward or copy the information in this notice to all providers who may be affected by these processing changes.**

This notice is being sent to notify you of changes for the TennCare pharmacy program. We encourage you to read this notice thoroughly and contact Magellan’s Pharmacy Support Center (866-434-5520) should you have additional questions.

**Removal of agents from list of branded agents classified as generics**

**Effective April 20, 2017**, the following agent will be moved to non-preferred status on the TennCare PDL and will be removed from the list of branded agents classified as generics meaning it will now count as a brand toward members’ monthly prescription limits and copays. Effective April 20, 2017 this product will deny at point of sale for prior authorization required.

- NIASPAN<sup>PA</sup>

**In order to facilitate transition to the generic products, the following generic product has been moved to preferred status on TennCare’s PDL and will pay at point of sale for patients with existing prior authorizations. Please transition patients to the generic product as soon as possible to allow minimal disruption for the patient and avoid unnecessary delays at the pharmacy.**

- niacin ER<sup>PA</sup>

**Notice Regarding Tennessee Medicaid Provider ID:**

**All agents requiring prior authorization must be prescribed by a provider with a Tennessee Medicaid Provider ID.** Providers may register at: <http://tennessee.gov/tenncare/topic/provider-registration>. All prior authorization fax forms were updated to reflect this new requirement effective 7/1/16. In order to prevent a delay in processing time, please download new PA fax forms at: <https://tenncare.magellanhealth.com>.

**GUIDE FOR TENNCARE PHARMACIES: OVERRIDE CODES**

OVERRIDE TYPE	OVERRIDE NCPDP FIELD	CODE
Emergency 3-Day Supply of Non-PDL Product	Prior Authorization Type Code (D.0 461-EU)	8
Hospice Patient (Exempt from Co-pay)	Patient Residence (D.0 384-4X)	11
Pregnant Patient (Exempt from Co-pay)	Pregnancy Indicator (D.0 335-2C)	2
Titration Dose Override for the following select drugs/drug classes: oral oncology agents, anticonvulsants, warfarin, low molecular weight heparins, theophylline, Selective Serotonin Reuptake Inhibitors (SSRIs), Selective Norepinephrine Reuptake Inhibitors (SNRIs), atypical antipsychotics (except clozapine/Clozaril®), Hizentra®, Vivaglobin® - process second Rx for the same drug within 21 days of initial Rx with an override code to avoid the second Rx counting as another prescription against the limit.	Submission Clarification Code (D.0 420-DK)	2
Titration Dose Override for the following select drugs/drug classes: clozapine/Clozaril®, Suboxone®, Zubsolv® and buprenorphine- will allow up to five prescription fills to process for the same drug within a month of the initial prescription without the subsequent fills counting against the enrollee’s monthly RX limit.	Submission Clarification Code (D.0 420-DK)	6

**Important Phone Numbers:**

TennCare Family Assistance Service Center	866-311-4287
TennCare Fraud and Abuse Hotline	800-433-3982
TennCare Pharmacy Program Fax	888-298-4130
Magellan Pharmacy Support Center	866-434-5520
Magellan Clinical Call Center	866-434-5524
Magellan Call Center Fax	866-434-5523

**Helpful TennCare Internet Links:**

Magellan: <https://tenncare.magellanhealth.com>

TennCare website: [www.tn.gov/tenncare/](http://www.tn.gov/tenncare/)

Please visit the Magellan TennCare website regularly to stay up-to-date on changes to the pharmacy program.

For additional information or updated payer specifications, please visit the Magellan website at:

<https://tenncare.magellanhealth.com> then click on pharmacy and choose program information from the drop down menu. Please forward or copy the information in this notice to all providers who may be affected by these processing changes.

**Thank you for your valued participation in the TennCare program.**