

**** Important Information ****

Date: June 15, 2016

From: Magellan Medicaid Administration on behalf of the TennCare Pharmacy Program

Re: Claims for deceased patients

To: TennCare Pharmacies

Based on a recent audit, TennCare has identified claims that were paid for patients who were deceased on the date of service.

Magellan Rx Management has been directed by TennCare to audit these claims due to a recent settlement between a local pharmacy and the US Attorney's Office where claims were dispensed after the patient's date of death.

If applicable, pharmacies will receive an official letter with specifics on claims submitted during the past two (2) years and any future claims that are impacted. Pharmacies will have 30 days to appeal the audit of these claims by sending a signature log to the TennCare Pharmacy Department.

Please ensure that any future claims are not dispensed to TennCare enrollees after their date of death. We appreciate your assistance in this matter.